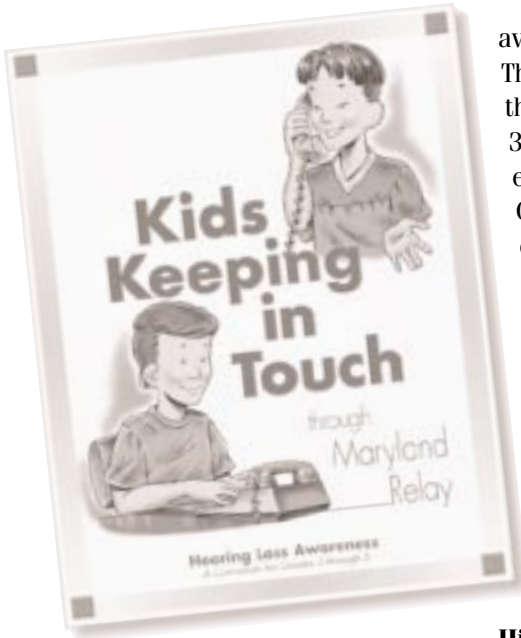


The RELAY Connection

News, information, updates and more from Maryland Relay.

Kids Keeping in Touch *By Nancy Seidman*



Maryland Relay is proud to announce the completion of our hearing loss awareness kit called "Kids Keeping in Touch." This kit contains a complete education awareness program that was designed by Maryland Relay staff for elementary school students in Maryland. The kit and the lesson plans are designed to increase awareness and sensitivity to communication differences and to encourage communication between all children utilizing the technology

available through Maryland Relay. This program has been designed for the intermediate elementary grades 3-5, but, the lessons are flexible and easily adaptable to any grade level. Our hope is to increase the scope of the kit to include age-appropriate lessons for middle and high schoolers in the near future.

This kit is intended to aid teachers in educating children about the population Maryland Relay serves. The lessons are divided into four main categories: **The Human Body; History and Society/Deaf Culture; Technology and Communication; and Students-to-Students.**

This exciting new program is designed specifically to enhance teacher's existing curriculum. It will begin as a pilot program in public schools in the following five counties this spring: Anne Arundel County (Hilltop Elementary), Howard County (Waverly

Elementary), Montgomery County (Flower Valley Elementary), Baltimore County (Villa Cresta Elementary) and St. Mary's County (Green Holly Elementary). We have asked the teachers using this program to give us their feedback, so that we can perfect the kit and distribute it to elementary schools across the State in fall 2001.

It is through the input of many individuals that this educational program is possible. We are working closely with classroom teachers and students across the State of Maryland, Sprint and The Laurent Clerc National Deaf Education Center. For more information about this program, please contact Nancy Seidman, Telecommunications Access of Maryland at 1-800-552-7724, or write to 301 W. Preston

Street, Baltimore, Maryland 21201 or e-mail seidma@dbm.state.md us.

The kit... is designed to encourage communication between all children utilizing the technology available through Maryland Relay.



Timely Topics *By Willis Mann*

Since spring is almost here, now is the perfect time to tell everyone what's coming up at Maryland Relay.

We will be updating our Web site with new features so be sure to check it out at www.mdrelay.org. The Web site is intended to be an educational tool that updates and informs the public about Relay. We hope you will take the time to visit the Web site and let us know if you have any questions or concerns that we can address.

If you haven't been to one of our "Feel Like A Relay Millionaire" game shows, it's not too late. See the schedule for the shows on page 4 or check out our Web site to decide which



one you'd like to attend. Remember, there's no admission charge and the show is a lot of fun. After the show, there's free food and drinks and plenty of time for socializing. Don't miss it!

The Truth about 7-1-1

There has been a letter circulating around the country with WRONG information about using 7-1-1 to call through the Relay. There are no costs associated to dialing. **THE ONLY TIME THERE WILL BE CHARGES ASSOCIATED WITH ANY RELAY CALL IS IF IT IS FROM A CELLULAR PHONE OR A LONG DISTANCE CALL IS MADE.** Using 7-1-1 is the same as using the 800 number to make a Relay call.

The RELAY Connection

The Relay Connection is a biannual publication of the Department of Budget and Management, Telecommunications Access of Maryland (TAM) program and Sprint, the operator of Maryland Relay. The following people contributed to this publication:

- Willis Mann. Editor
- Nancy Seidman. . . . Co-Editor
- Lennox Hood
- Randy Murbach. . . . Account Representatives

For questions or comments regarding Maryland Relay, contact:

- Gilbert Becker Director
- Willis Mann. Program Manager
- Pam Stewart Contract Administrator
- Brenda Kelly-Frey MAT Coordinator
- Nancy Seidman. . . . Public Relations

**Maryland Department of Budget and Management
Telecommunications Access of Maryland**

301 West Preston Street, Suite 1008 A
Baltimore, Maryland 21201

1-800-552-7724 V or TTY
410-767-6960 V or TTY

www.mdrelay.org

CLIP-N-SAVE

MARYLAND RELAY CONTACT NUMBERS

7-1-1 in Maryland (Voice/TTY)

**1-800-735-2258 (TTY/Voice)
from anywhere**

**1-888-VCO-WORD
(1-888-826-9673)
for VCO**

**1-800-785-5630
for Speech-to-Speech
Service**

**1-877-735-5151
for ASCII**

**1-800-877-1264
for Spanish**

**1-900-386-3323
for 900 Service**

**1-800-552-7724
(Voice/TTY)
for Customer Service**

www.mdrelay.org

Gil Becker Assumes New Roles



Gil Becker, director of Telecommunications Access of Maryland (TAM), was recently appointed to the Federal Communications Commission (FCC) Consumer/Disability Telecommunications Advisory Committee (CDTAC). Gil will represent Maryland Relay and the National Association for State Relay Administration (NASRA) on this committee, which will advise the FCC on programs that protect consumers against such practices as slamming, cramming, privacy violations and telemarketing abuses. Additionally, the committee will be charged with investigating access services including

telecommunications relay services (TRS), video description, captioning and low-power FM. The committee will look to increase the availability of high speed Internet access (broadband) and digital television and will also explore expanding cable, satellite and broadcast television among unserved and underserved populations.

In addition to his appointment to the CDTAC, Gil was elevated to the chairmanship of NASRA in October, 2000 during the Annual Conference in Portland, Oregon. Stephanie Buell of Wisconsin had originally been elected to the position in March, 2000 but she resigned the following September citing medical reasons.

New Members Welcomed to GABTR

On February 6, 2000, four new members of the Governor's Advisory Board for Telecommunications Relay (GABTR) were officially welcomed aboard at an orientation session held in the Telecommunications Access of Maryland (TAM) office.

The new members and the groups they represent are:

- Brenda Battat – Senior Citizens
- Susan Boswell – Hard of Hearing
- Gary Manifold – Mobility Disabled
- Annette Reichman – Deaf

Brenda Battat is Assistant Executive Director of Self-Help for Hard-of-Hearing People (SHHH) and has been a long-time advocate for people with hearing disabilities.

Susan Boswell is a writer for *The ASHA Leader*, the newspaper of the American Speech-Language-Hearing Association.

Gary Manifold is a retired employee of Aberdeen Proving Ground.

Annette Reichman is Chief of the Office of Deafness and Communicative Disorders in the Rehabilitation Services Administration, a branch of the U.S. Department of Health and Human Services (HHS).

The TAM program invites everyone to join us in welcoming these dedicated individuals to the GABTR.



Brenda Battat



Susan Boswell



Gary Manifold



Annette Reichman

GABTR Representatives

You can contact a representative of the Governor's Advisory Board for Telecommunications Relay (GABTR) at the numbers and e-mail addresses below. They are on this board to serve the needs of their community and welcome your input.

Mitchell D. Travers, Chair
301-441-2715 (TTY)
mitchtravers@hotmail.com
Deaf Representative

Isaac O. Agboola
202-651-5040 (TTY)
isaac.agboola@gallaudet.edu
Deaf Representative

Brenda Battat
301-657-2248 (V)
301-657-2249 (TTY)
battat@shhh.org
Senior Citizen Representative

Susan Boswell
301-317-8912 (V/TTY)
sjboswell@aol.com
Hard of Hearing Representative

Patricia Bowman
410-333-6304 (TTY)
pbowman@clark.net
Government Representative

Rebecca Ladew
410-467-0967 (TTY)
rladew@clark.net
Speech Disabled Representative

Joy Larson
301-588-6545 (TTY)
aadb@erols.com
Deaf/Blind Representative

Gary Manifold
410-569-4340 (V-via Relay)
lgmlgm@prodigy.net
Mobility Disabled Representative

Susan Miller
410-767-8036 (V)
smiller@psc.state.md.us
Government Representative

Annette Reichman
202-205-8352 (V)
202-205-9152 (TTY)
Annette_Reichman@ed.gov
Deaf Representative

Alfred Sonnenstrahl
301-770-7555 (TTY)
sonny@clark.net
Deaf Representative

James A. Stevenson
301-759-2047 (V)
jstevenson@allconet.org
Government Representative

“Feel Like A Relay Millionaire” Game Show Locations and Dates

Saturday, March 17
Salisbury

Wicomico Youth & Civic Center
500 Glen Avenue
Danang Rooms 2 & 3
6:30 – 9:00 p.m.

Saturday, March 24
Rockville

Rockville High School Auditorium
2100 Baltimore Road
6:30 – 9:00 p.m.

Saturday, March 31
Owings Mills

Owings Mills High School
Auditorium
124 S. Tollgate Road
6:30 – 9:00 p.m.

Saturday, April 7
Frederick

Maryland School for the Deaf
Auditorium
101 Clarke Place
6:30 – 9:00 p.m.

Saturday, April 14
Greenbelt

Eleanor Roosevelt High School
Auditorium
6:30 – 9:00 p.m.

Saturday, April 21
Baltimore

Wyndholme Village Pavilion
5205 Frederick Avenue
6:30 – 9:00 p.m.

Saturday, April 28
Bel Air

Harford Community College
Edgewood Hall, Room E132
401 Thomas Run Road
6:30 – 9:00 p.m.

Check the Maryland Relay Web site
at www.mdrelay.org for directions
to each event, or call 1-800-552-7724
(V/TTY) weekdays during business hours.

“Feel Like A Relay Millionaire” Shows Receive High Ratings from Audiences Across Maryland



Willis Mann picks “Fastest Pen” contestants.

account manager, who is assisted by TAM staffers Willis Mann and Maggie Griffiths, the show has been scheduled at 14 Maryland locations.

During each game, five contestants are selected from the audience by lottery.

“Very informative and lots of fun. This is a good way to help the deaf & HOH community to gain more knowledge of the services the Relay offers.”

Contestants then compete for the correct answer to the given question in a “Fastest Pen” contest. The winner of the round proceeds to the “Hot Stand” and attempts to answer 15 questions that progressively become more challenging. Contestants win Sprint pre-paid calling cards and gift certificates for each correct answer. The top prize is a whopping \$200 value.

After each show, refreshments and demonstrations of equipment are provided. Future show dates and locations are listed at left. There is no charge for admission to any of the shows.

The “Feel Like A Relay Millionaire” game show, now touring Maryland has been a big hit with audiences. Based on the popular television show “Who Wants To Be A Millionaire,” the Relay game show tests participant’s knowledge of Maryland Relay and related topics.

Hosted by
Randy “Regis”
Murbach, Sprint’s
Maryland Relay

“Fun night for whole family!”

“This was very interesting and informative.”

Contestants then compete for the correct answer to the

given question in a “Fastest Pen” contest.

The winner of the round proceeds to the “Hot Stand” and attempts to answer 15 questions that progressively become more challenging.

Contestants win Sprint

pre-paid calling cards and gift certificates for each correct answer. The top prize is a whopping \$200 value.



“Fastest Pen” contestants waiting for question.



Meg Bishop shows off her loot.

Commemorate National Deaf History Month at the Enoch Pratt Library

“Feel Like A Relay Millionaire — Junior”

March 28, 10 a.m., Ages 6 - 12

March 31, 2 p.m., Ages 6 and older

Test your knowledge of deaf history, culture and telecommunications with the “deaf Regis,” Randy Murbach. Only three “Lifelines” available!

For more information please call 410-396-5430(V) or fax 410-396-3761

Maryland Accessible Telecommunications (MAT) Update

We Want YOU to Do the Talking! *By Brenda Kelly-Frey*

Many of Maryland's citizens with varying disabilities are able to make telephone calls through the assistance of the Maryland Accessible Telecommunications (MAT) Program. After three years in existence, the MAT program has distributed FREE equipment to approximately 800 qualified individuals who are deaf, hard of hearing, deaf/blind and speech, mobility or cognitively disabled.

The MAT program wants to make sure that every Maryland citizen who is disabled is able to use the phone. Some examples of assistive telephone devices include: amplified telephones or VCO phones for those who are hard of hearing; hands-free telephones for those who are mobility disabled; TTYs for the deaf; picture telephones for the cognitively disabled; and braille-type TTYs for those who are deaf/blind.

The application process is simple,

1) Contact the MAT office (1-800-552-7724 Voice/TTY) and request an

application via mail **OR** download and print an application from the Maryland Relay Web site by visiting www.mdrelay.org **OR** contact us by mail at:

State of Maryland – MAT Program
Dept. of Budget and Management
301 W. Preston Street, Suite 1008A
Baltimore, MD 21201

2) Fill out the application and provide appropriate documentation.

3) Have a licensed physician, audiologist, speech pathologist or rehabilitation counselor verify your disability.

4) Mail the application to:
State of Maryland – MAT Program
Attn.: Equipment Coordinator
Dept. of Budget and Management
301 W. Preston Street, Suite 1008A
Baltimore, MD 21201

In January 2000, we launched a comprehensive outreach campaign to promote the MAT Program. Each month, a different disability group or



social group is targeted through letters of introduction and MAT brochures. Several months later, a related article is mailed to that targeted group for publication in their newsletter. We have achieved much success in spreading the word about the MAT program with this strategy.

If you are aware of a group or organization that should be informed about the MAT program, please contact: Brenda Kelly-Frey, Equipment Coordinator, at 410-767-5891 or send an e-mail to: Frey@dbm.state.md.us



The Operator's Corner

Let's face it. What would Maryland Relay be without our wonderful operators? Sometimes we tend to forget that there is a real person typing conversations or voicing text. These individuals are dedicated to providing the best relay service possible and deserve to be treated with the utmost respect. Surprisingly, some Maryland Relay users are rude and abusive to the operators calling them names and using abusive language. It is hard to imagine why a customer would treat an operator that way. If you become frustrated during your call, please ask to speak to a supervisor and express your concerns. Or contact the TAM office directly at 800-552-7724 (Voice/TTY).

The operators have a few suggestions to make the processing of your Relay calls smoother. At the beginning of each call, please provide the Relay operator with any necessary information up front. If you know the company you are calling has an automated voice response system or you know who you want to speak with or what information will be requested, please provide that information at the beginning of the call. This will enable the operator to dial through the automated system quickly and begin your call. **Example: I am calling Dr. Jones at 410-555-1111 and would like to make an appointment. I am only available on Tuesdays. GA.**

When calling a busy restaurant, pharmacy or doctor's office, please remember that receptionists often put calls on hold immediately after answering the phone. In most cases, the receptionist is instructed to handle calls in the order that they are received and there are a number of other callers on the line. This occurrence is common and happens to everyone, whether they are calling through Relay or on voice calls. Unfortunately, the Relay operator has no control over this situation.

Thanks for your understanding and cooperation.

As a testament to its success, the Relay Partner program continues to grow through word of mouth. Designed to increase awareness of the Relay among businesses across Maryland and to cut down on the number of hang-ups relay users face, the Relay Partner Program has educated many businesses about Maryland Relay's services. The businesses that are introduced to this program are excited and see participation as a win-win situation. Since the publication of this newsletter in Fall, 2000, we have signed on 23 new Relay Partners as marked by a *. Businesses are learning the value of educating their employees on the use of the Relay and are welcoming a new population of patrons. Please give a warm welcome to our new Relay Partners and continue to encourage participation in this program. Remember to call or visit these Relay Partners when you are in need of their goods or services.



Current Relay Partners

Apartment Complexes

Equity Management, Inc.
Laurel, MD
301-953-2366

Attorneys

Law Offices of Steven D. Campen
Rockville, MD
301-975-0008

***Berman, Sobin, and Gross, LLP**
Gaithersburg, MD 20877
301-670-7030

***Kelby N. Brick, Esq.**
Laurel, MD
301-483-4020 (TTY)

***Dennis J. Sysko, Esq.**
Glen Burnie, MD
410-768-9300

Automotive Services

ACI (Auto Collision Inc.)
Jessup, MD
410-799-5680

Bay Area Tire & Service Center - Goodyear
Pasadena, MD
410-437-4404

Beltway Amoco
Silver Spring, MD
301-587-3525

Brakes Plus Automotive Center
Germantown, MD
301-540-5600

Bunky's Trimline Body Shop
Dundalk, MD
410-288-4467

Dan's Automotive Inc.
White Marsh, MD
410-335-5599

Eberle Automotive Citgo
Severn, MD
410-551-6878

Firestone Tire & Service
Baltimore, MD
410-358-7500

J & R Auto Services, Inc.
Gaithersburg, MD
301-258-8888

Mr. Tire
Waldorf, MD
301-645-3430

Tolson Automotive, Inc.
Rockville, MD
301-424-3833

Ritchie Automotive
Glen Burnie, MD
410-761-4600

RPM Motors
Baltimore, MD
410-265-6838

Banks, Loans & Mortgage Services

Baltimore County Savings Bank
All Locations
410-256-5000

***The Bank of Glen Burnie**
410-766-3300

***Capital Mortgage Finance Corp.**
Columbia, MD
410-381-2626
ext. 30 or ext. 44

Carrollton Bank
Baltimore, MD
410-536-7338

***Chesapeake Mortgage Consultants, Inc.**
Steve Gibson
Laurel, MD 20707
410-792-0719
301-470-3868

Citifinancial
Baltimore, MD
1-800-995-CASH

Colombo Bank
Bethesda, MD
301-652-2265

First Mariner Bank
All Maryland Locations

First Mariner Mortgage Corporation
All Maryland Locations
410-342-2600

Integrity Home Funding, LLC
Owings Mills, MD
410-356-5353

***Premier Financial**
Irvin Kowitz
Beltsville, MD
800-555-6789

Unity Mortgage Corporation
Columbia, MD
410-730-7302

Carpet Cleaning Services

Moonlight Carpet Cleaning Service
Silver Spring, MD
301-431-2844

Computer and Internet Services

FirmSearch.net
Baltimore, MD
410-659-1897

G3 Technology Group
Linthicum, MD
410-789-7007

Management Systems Services
Rockville, MD
301-468-1484

***Time Warp Computers**
Bel Air, MD
410-569-5001

Contractors and Home Improvement

A/C Electric
Rockville, MD
301-590-7300

Columbia Home Contractors
Reisterstown, MD
410-833-5525

James J. Doyle, Inc.
Clarksville, MD
301-854-9930

Eastridge Contracting, Inc.
Frederick, MD
301-694-4916
1-888-200-7891

Whitaker Enterprises - Air Purifying Systems
Germantown, MD
301-948-3309

Educational Institutions

***Montgomery Co. Public Schools-Parent Infant Training Center**
301-657-4969

***Montgomery Co. Public Schools-Physical Disabilities Program**
301-657-4959

***Montgomery College**
301-279-5058

Fitness Centers

Gold's Gym
Ocean City, MD
410-723-1010

Grocery & Pharmacy

Giant Food & Pharmacy
All Maryland Locations

Voshell's Pharmacy
Baltimore, MD
410-644-8400

Home Builders

Fountainhead Builders
Ijamsville, MD
301-865-4444

Houses of Worship

St. Rose of Lima Church
Gaithersburg, MD
301-948-7545

Insurance and Financial Planning

ABS Insurance Brokers
Glen Burnie, MD
410-553-0222

Allstate Insurance
Germantown, MD
301-916-9600

Columbia, MD
410-884-1000

Pasadena, MD
410-439-4200

Towson, MD
410-823-3515

Care Entrée - Health, Dental, & Prescription Savings Plan

Gaithersburg, MD
301-948-3302

Interstate Auto Insurance Co., Inc.

Baltimore, MD
410-358-1905
410-484-8841

Katz Insurance Agency, Inc.

Baltimore, MD
410-484-8841

Kelly & Associates Insurance

Ijamsville, MD
301-831-8802

Mutual of Omaha Insurance Company
Annapolis Junction, MD
410-724-2712

***Nationwide Insurance**

Lew Bowling
Temple Hills, MD
301-505-5272

***New England Financial**

Christopher Wolfe
Towson, MD
410-339-3600 ext. 119

***Northwestern Mutual Financial Network**

Edna Kowitz
Baltimore, MD 21201
410-659-6045

Primerica - Financial Services

Baltimore, MD
410-668-9116

Phillip D. Retchless, CLU
Life, Health & Securities Sales
Baltimore, MD
410-668-9620

Robert A. Smith Associates, Inc.
Silver Spring, MD
301-933-1707

State Farm Insurance
Baltimore, MD
410-256-7575

Frederick, MD
301-695-8722

***State Farm Insurance**

John Silbernagel
Joppa, MD
410-679-2257

Strasco Insurance

Agency, Inc.
Pikesville, MD
410-486-2020

Sullivan Insurance Agency

Perry Hall, MD
410-256-1004

Whitaker Enterprises

Germantown, MD
301-948-3309

Medical Care

AAA Warman Agency (In-Home Health Care)

Germantown, MD
301-428-2940

***Adventist Health Care**

Rockville, MD
301-279-6000

Baltimore Heart Association, PA
Randallstown, MD
410-521-5600

Center for Total Eye Care

Westminster, MD
410-876-3333

Clinical Insights

Lorri Connelly-Cerro, Ph.D.
Glen Burnie, MD
410-768-2630

Greater Baltimore Medical Center

Division of Audiology
Baltimore, MD
410-828-2142

***Greater Baltimore Medical Center**

Department of Otolaryngology
410-828-2151

***New Horizon Vision Center**

Bethesda, MD
301-493-6404

Dr. Howard Robinson

Dermatology
Bel Air 410-836-7404
Timonium 410-561-7960

Dr. Robert Schwager

Baltimore, MD
410-391-6570

Miscellaneous Services

Avon Collector's Lost and Found

Elkridge, MD
410-799-2881

Non-medical Home Care

Options for Senior America

Silver Spring, MD
301-562-3100

Not-for-Profit

Answers for the Aging, Catholic Charities

Baltimore, MD
410-646-0100

***Baltimore County Public Library**

Towson, MD
410-887-6122

Eastern Shore Center for Independent Living

Cambridge, MD
1-800-705-7944
410-221-7701

***Enoch Pratt Free Library**

Baltimore, MD
410-396-5440

***House of Ruth**

(Battered women's shelter - 24 hour hotline)
410-889-7884

The Hearing and Speech Agency

Baltimore, MD
410-243-3800

Maryland Citizens for the Arts

***Maryland Retired Teachers Association**

Odenton, MD 21113
410-551-1517

Meals on Wheels of Central Maryland

***RSVP for Harford and Cecil County**

Bel Air, MD 21014
410-638-4444

Citizens for the Arts in Maryland Foundation

Photo and Digital Imaging

Severn Graphics

Glen Burnie, MD
410-768-6118

Graphics III

Linthicum, MD
410-789-7007

Promotional Items

Acclaimed Promotions

Owings Mills, MD
410-654-0480

***Imprint, Inc.**

Karyn Hockenberry
Towson, MD
410-494-8200 ext. 103

Realtors

Hometown Realty

Walkersville, MD
301-898-5606

Leader Realty Company

Baltimore, MD
410-539-4340

Long & Foster Realtors

All Maryland Locations
1-800-635-2913

Memory Mortgage Services and RR Realty

Rockville, MD
301-770-0754

Patterson Realtors

Gambrills, MD
410-987-4110

Real Property Solutions, Inc.

Baltimore, MD
410-323-5100

ReMax - Columbia

Columbia, MD
410-730-6100

ReMax Realty Plus

Frederick, MD
301-624-5410

ReMax Realty Plus

Jim Bass Real Estate Group

Frederick, MD
301-695-0065

The ROC Realty Group

Pikesville, MD
410-486-0100

Weichert Realtors
Potomac, MD
301-718-4080

Restaurants

Admiral Fell Inn
Baltimore, MD
410-522-7377

Bay Cafe
Baltimore, MD
410-522-3377

Ledo Pizza
All Maryland Locations

The Canopy
Reisterstown, MD
410-526-4229

***O'Brien's Pit Barbecue**
Rockville, MD
301-762-3395

R.J.'s Bar and Grill
Glen Burnie, MD
410-761-3020

***Romeo's**
Odenton, MD
410-674-2700

State & County Governments

Anne Arundel County Public Library

Anne Arundel County Department of Aging

Baltimore County Department of Aging

Enoch Pratt Free Library

Maryland Department of Health and Mental Hygiene

Maryland Department of Agriculture

Maryland Department of Budget and Management

Maryland Electronic Capitol

Maryland Department of Aging

Maryland Department of Education

Mass Transit Administration

***Prince George's County Office of the Sheriff**
301-952-4419

Title and Settlement Services

Brennan Title Company
Camp Springs, MD
301-423-5556

The Fountainhead Title Group
Baltimore, MD
410-931-3500

Travel Services

Eyre Tour & Travel
Glenelg, MD
410-442-1330

GMACC Travel Cruises & Tours
Rockville, MD
301-230-5801

Royal Travel Planners
Baltimore, MD
410-685-6633

***To the Moon Travel**
Glen Burnie, MD
410-766-8000

Travel Concepts International, Inc.
Bel Air, MD
410-515-1588

Travel Right, Ltd.
Annapolis, MD
410-267-6851

Utilities

Choptank Electric Cooperative
Denton, MD
410-479-0420

Please send me information about RELAY PARTNER.

Name Title

Company

Address

City State Zip

Phone Number

Please mail to:
Maryland Relay
Department of Budget & Management
301 West Preston Street
Suite 1008 A
Baltimore, MD 21201



Maryland Relay
301 West Preston Street
Suite 1008 A
Baltimore, Maryland 21201

